



# VIVA CUSTOMER APPLICATION FORM

## Customer Services and Order Hotline

Tel: 800-243-8482 (English) • 800-243-1688 (Chinese)

Fax: (949) 645-1044 • Or log on [www.vivalife.com](http://www.vivalife.com) to order online.

350 Paularino Ave.  
Costa Mesa, CA 92626  
Tel: 800-243-8482

Order Date VIVA Customer ID (If applicable) Phone Number

Last Name (Please Print) First Name Middle Initial

Street Address \*Please note: UPS will not deliver to a P.O. Box

City State Zip Code E-Mail

Stock #	Product Description	Quantity	Membership Price	Subtotal

<p>Payment is enclosed (please check one): <input type="checkbox"/> VISA <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express  <input type="checkbox"/> Discover Card <input type="checkbox"/> Cashier's check or money order <input type="checkbox"/> Personal or business check <input type="checkbox"/> Cash</p> <p><b>Please make check or money order payable to VIVA Life Science.</b></p> <p>Credit Card No. <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> Exp. Date <input type="text"/> / <input type="text"/></p> <p>Name <input type="text"/></p> <p>X _____ <i>Cardholder's Signature</i></p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>Total Membership Price</td> <td style="text-align: right;">\$</td> </tr> <tr> <td>Your State Sales Tax</td> <td style="text-align: right;">%</td> </tr> <tr> <td>State Sales Tax</td> <td style="text-align: right;">\$</td> </tr> <tr> <td>Shipping Charges**</td> <td style="text-align: right;">\$</td> </tr> <tr> <td><b>Total</b></td> <td style="text-align: right;"><b>\$</b></td> </tr> </table>	Total Membership Price	\$	Your State Sales Tax	%	State Sales Tax	\$	Shipping Charges**	\$	<b>Total</b>	<b>\$</b>
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<b>Total</b>	<b>\$</b>										

<p>** Shipping Charges (for continental U.S. only)</p> <table border="0" style="width: 100%;"> <tr> <td><u>Total Product Price</u></td> <td><u>Shipping Fee</u></td> </tr> <tr> <td>\$0-\$99.99</td> <td>\$7 flat rate</td> </tr> <tr> <td>\$100-\$599.99</td> <td>6%</td> </tr> <tr> <td>\$600-\$999.99</td> <td>4.5%</td> </tr> <tr> <td>\$1,000 and above</td> <td>3%</td> </tr> </table> <p>- Shipped UPS Ground. - For other shipping methods and rates, please call Customer Services. 1-800-243-8482 (English) 1-800-243-1688 (Chinese)</p>	<u>Total Product Price</u>	<u>Shipping Fee</u>	\$0-\$99.99	\$7 flat rate	\$100-\$599.99	6%	\$600-\$999.99	4.5%	\$1,000 and above	3%	<p><b>(For First Time Customer Only)</b></p> <p>- Where available, I would prefer my product information in <input type="checkbox"/> English <input type="checkbox"/> Chinese - Referral Information (If applicable)</p> <p style="margin-left: 20px;">Referral ID# <span style="margin-left: 50px;">Last Name (Please Print)</span> <span style="margin-left: 100px;">First Name</span></p> <hr/> <p>- I have read this Agreement (including the Terms and Conditions on the reverse side of this page), and I do hereby accept and agree to all the terms and conditions thereof. <b><i>You, the Buyer, may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. See the Notice of Cancellation Form attached to this document for an explanation of this right.</i></b></p> <p>X _____ <i>Authorized Signature</i> <span style="float: right;"><i>Month / Date / Year</i></span></p>
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# VIVA Membership General Terms and Conditions

1. The VIVA Customer Program (or "VIVA Customers") is sponsored by VIVA Life Science, Inc., (or "VIVA"). By becoming a member of the VIVA Customer Program, members agree to receive advertising, marketing materials and other communications from VIVA Life Science, Inc. The VIVA Life Science, Inc., logo, VIVA logo and other logos and taglines are the intellectual property of VIVA Life Science, Inc. Membership rules are void to the extent where prohibited by law. Taxes may apply where required by law.
2. VIVA Customer Program membership ("Membership") is open to individuals of at least 18 years of age. Commercial customers and others purchasing items for resale are not eligible for membership. Employees of VIVA Life Science, Inc., its affiliates and subsidiaries, and their spouses, parents or children, or members of any corporate or industrial account of VIVA Life Science, Inc., are not eligible for this Membership.
3. Membership is nontransferable and subject to present and future program rules. Membership is valid only at VIVA Life Science, Inc., U.S. region and at VIVALIFE.com. Enrollment becomes effective and acceptance of these terms and conditions begins when a new member enrolls in VIVA Rewards or when a VIVA Independent Marketing Representative (IMR), previous VIVA customer or VIVA Preferred Customer membership rolls over to VIVA Customer Rewards Program from the previous program.
4. VIVA may change the VIVA Customer Program rules, regulations, benefits, or conditions of participation, in whole or in part, at any time without notice, even though changes may affect the value of the points already accumulated.
5. VIVA may, at any time, terminate or modify the VIVA Customer Program and program rules without any further obligations to members.
6. Abuse of the VIVA Customer Program including failure to follow program policies and procedures, and any misrepresentation of fact relating thereto or other improper conduct as determined by VIVA in its sole judgment may result in cancellation of the member's account and future disqualification from program participation, forfeiture of all points accrued and cancellation of previously issued but unused reward certificates. In connection with the enforcement of any of the terms and conditions governing the VIVA Customer Program, VIVA reserves the right to take appropriate legal action, as it deems necessary, and to recover damages, attorneys' fees and court costs.
7. VIVA reserves the right to interpret and apply the policies and procedures communicated in these terms and conditions. All determinations by VIVA shall be final and conclusive in each case.
8. A member can view their account activity online at VIVALIFE.com. For information about an individual account or any other program-related questions or information contact VIVA Customer Relations by mail at: 350 Paularino Ave. Costa Mesa, CA 92626 or by email at VIVALIFE.com. By phone, call toll free: 800-243-8482.
9. A member may cancel their Membership at any time by notifying VIVA Customer Services by mail, e-mail or telephone. VIVA Life Science, Inc., in its sole discretion reserves the right to cancel an individual Membership.
10. **You, the Buyer, may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. See the Notice of Cancellation Form attached to this document for an explanation of this right.**